



CSCO-48061

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Herman et al.)
Serial No.: 09/420,208)
Filing Date: October 18, 1999)
For: REMOTE COMPUTER SYSTEM)
MANAGEMENT THROUGH AN)
FTP INTERNET CONNECTION)

Examiner: Nguyen, C. T.

Art Unit: 2176

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MAY 06 2004

Technology Center 2100

PRELIMINARY AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION

Hon. Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action mailed December 29, 2003, Applicants respectfully request reconsideration of the above referenced patent application. Please amend the above identified application as follows and consider the following remarks for allowance of the above identified patent application.